



SA&B
Environmental & Chemical Consultants
Providing Practical Environmental Solutions

February 16, 2000

To Whom It May Concern:

This letter is written on behalf of JDR Consulting and its knowledgeable staff, who have admirably served our computer needs since 1988. JDR Consulting handles every phase of our computer needs including training, sales, installation, problem solving, upgrading, and maintenance.

SA&B is an environmental engineering consulting firm. Due to the nature of our services, we use several types of computer software including word processing, database and desktop publishing. The content and appearance of the reports we present to our clients is truly the lifeblood of our firm. JDR Consulting recently upgraded our entire network to use Microsoft Outlook, Internet, and e-mail connections. They followed up with thorough training and prompt problem solving. JDR Consulting has also researched and recommended several time saving, innovative programs and ideas.

SA&B continues to depend upon JDR Consulting for all our computer needs including training, system maintenance and consulting services. Due to their level of expertise and their extremely reliable and quick response time, our firm has been able to avoid hiring an on-staff computer person.

I cannot say enough about JDR Consulting. Thanks to their expertise, our firm will remain not only competitive in our report presentation, but superior to most.

Sincerely,
SA&B

Pamela Rose
Office Manager

/PRR
